TIP#1

VISIT THE CREMATORIUM YOU WORK WITH

Even after all of the positive changes in the industry, families are still very worried about where their pet is going.

This can help reassure them.





TIP #2

OFFER GRIEVING RESOURCES

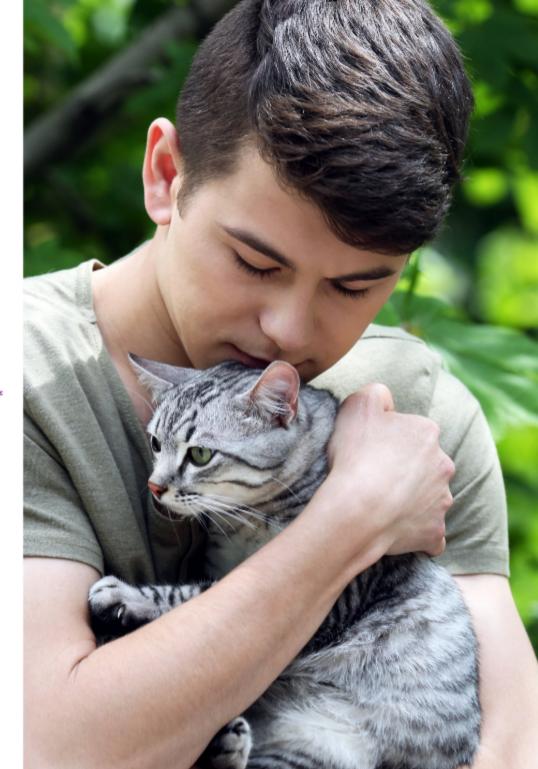
Offer your clients grieving
resources such as local

Support Groups or Grief Counselors*

Even if not utilized, your concern

and understanding of the pain they are experiencing will be apparent.

*Visit euthabag.com for a list of Grief Counselors and Support Groups in your area.



TIP#3

PARTING WORDS

When a family is leaving after euthanasia, rather than saying

"Have a nice day"

Try saying something such as:

"My sympathies"

"We know what you're going through"

"Take care"

Its hard to say goodbye to such a special companion



TIP#4

SAVE TIME

HAND OUT THE POEM

"IF IT SHOULD BE"

WHEN A FAMILY

SHOULD BE

CONSIDERING

EUTHANASIA

BUT FEEL TOO GUILTY

OR CAN'T DO IT



HAND OUT THE POEM

"IF IT SHOULD BE"

AFTER EUTHANASIA

FOR CLIENTS TO

READ AT HOME

THIS POEM SAYS IT
ALL WITH NO
RELIGION OR
CULTURES
ATTACHED TO IT





TO VISIT THE
CREMATORIUMS
WEBSITE

Visiting the website can help inspire trust. In addition, families will have an opportunity to make choices from home, instead of in the exam room or at reception while grieving.

ALLOW THE
CREMATORIUM TO
OFFER THE BEST
SERVICE TO FAMILIES

Crematorium personnel are end-of-life professionals. They are the experts in counselling families and can offer wonderful services to help comfort our clients.





DETAIL EVERY STEP

PREPARE THE FAMILY

Many complaints arise because the family didn't expect their pet would fall asleep so quickly; the eyes remained open or they weren't allowed the time to say goodbye afterwards.

DEMYSTIFY SEDATION

Make sure that before giving sedation, the family is aware of the changes that will occur and what their animal will look like.

Many have never seen an animal sedated before.

ANESTHETIC EFFECTS

Explain that what you are administering is just a large dose of anesthetic. Remind them that their pet will be falling asleep (not being poisoned or paralyzed).

Many families may not be familiar with the steps involved in euthanasia.



ADAPT YOUR VOCABULARY

IV CATHETER vs VEIN ACCESS

YOUR SEDATIVE vs TRANQUILIZER

EUTHANASIA SOLUTION vs ANESTHETIC OVERDOSE



Put a positive spin

He will be comfortable — He wont' suffer

YOU are making the best decision —— WE are making the best decision

16 yrs, that is a good age ——— They never live long enough





Answering difficult questions

I don't want to make the decision

Together, we will make a decision for your companion

I wish he would just fall asleep and not wake up

That's what euthanasia will do

I would like him to have a natural death



Unfortunately, natural death is neither fast nor painless.
His current state is not natural.





Instead of

We can say

You'll know when the time comes

Call us when you're ready

You can't do anything for him



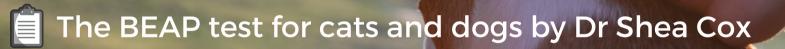
Call us when you want to talk about your decision





TIP #9

PROVIDE QUALITY
OF LIFE (QOL)
ASSESSMENT TOOLS



- How do I know when it's time? Euthabag document.
- The feline Grimace Scale by FMV of UdeMontreal
- The Pet's quality of life scale by Dr Mary Gardner

Visit Tools For Your Practice on euthabag.com for a list of QOL assessment tools



USE A LIST

TO ENSURE ALL ASPECTS OF THE PROCEDURE WILL BE EXPLAINED TO THE CLIENT, HAVE A LIST FOR THE PERSON WHO TALKS TO THE FAMILY

Download our list on euthabag.com

- Have you ever gone through this before?
- Would you like to stay the whole time?

 Here are some options...
- Sedation (what to expect: reaction, onset, effect)
- Explain the injection will be into a vein It will be a large dose of anesthetic, not a poison.
- After death expectations (eyes, bladder)
- Family can feel emotional bursts

 Allow them to take some time

 with their pet afterwards





IN PREPARATION FOR THE EUTHANASIA, DON'T BE AFRAID TO TALK

"WHERE DID YOU FIND HIM/HER?"

"HOW DID YOU PICK HIS/HER NAME?"

THIS CAN HELP TO RELIEVE TENSION AND ANXIETY

BONUS TIP#2

OFFER FAMILIES A GUIDE ON

HOW TO PLAN AHEAD



Dat's Name

www.myplpa.com

A GUIDE TO PLANNING AHEAD

A Tribute to My Pet's Life

Eavorite Memories

recondine	Tavonte Hemones
Birth date/Gotcha Date—Date of Death	
Where born/Where Gotcha'd	
	- NASAL ALI - ALI
Nicknames	With the choices of memorialization items that have been made, we want the following unique personalization:
Pet Parents	
Siblings—Pet and Human	Preparing yourself in advance for the death of your pet, while emotionally taxing, is a wise and thoughtful thing to

Visit this page for the document:

iccfa.com/membership/plpa/plpa-documents/

